

### **Haven't received your Federal Tax refund? Coronavirus Pandemic Delays and Date Changes...**

As you know, President Trump declared a national state of emergency due to the coronavirus pandemic. – It is expected for this pandemic to cause serious delays in processing returns (and getting help from the IRS) in the coming weeks. As IRS workers are quarantined or asked to work from home, it will cause delays for tax filers. If you've already filed your return, our assumption is there will be delays in processing times. If your return is under review or other information is needed, you may experience significant delays due to staffing. Overall, there is an influx of services flowing throughout the IRS which is unfortunately, causing delays.

If you are still wondering where your Federal refund is, start by checking status on the IRS [Where's My Refund?](#) webpage...

Before you do so, the IRS advises you will need this info:

- Your Social security number or ITIN
- Your filing status
- Your **exact** refund amount

Click on the "Check My Refund Status" button, supply the required information, and get results. Unfortunately, this tool does not provide much detail about why your money may be delayed. It may advise you to **call the IRS** and if so, you should get more details when you make that contact. -- <https://www.irs.gov/refunds>

### **Should You Call the IRS?**

The IRS issues most refunds in less than 21 days... although some do require additional time. You should only call if it has been:

- 21 days or more since you electronically-filed
- 6 weeks or more since you mailed your return (if return was physically mailed)
- "Where's My Refund" (link above) tells you to contact the IRS

#### **To contact the IRS. Call:**

Customer Service: (7am – 7pm) 800-829-1040

Check status of a tax refund: 800-829-1954 or 800-829-4477

Check status of a tax refund being held: 866-897-3315

Lost IRS Check: 800-829-1954

Please note... Although we have filed your return and aware that you have not received your refund, once it is in the hands of the IRS to process there is little we can do. Please know that we do understand your frustration. So, as always, please call our office if we can answer any additional questions.

*For additional information and tracking resources, check out these links:*

<https://www.irs.gov/help/telephone-assistance>

<https://www.nerdwallet.com/blog/taxes/track-my-refund/>

<https://thecollegeinvestor.com/840/when-to-expect-my-tax-refund/>